

## Stuckey for ideas? Paint the biggest mural in city

GORDON KANKI KNIGHT

STREET artist Matt Stuckey loves a challenge but even he was a little daunted at the prospect of painting the entire side of a building.

The Norwood designer has just finished painting the city's biggest ever mural - measuring 15m wide by 9m tall - commissioned by developer Steve Maras for the side of his new Union St apartment building.

"It's definitely the biggest work I've done and involves a totally different mindset from doing a street-level mural," Stuckey, 33, said.

Created using an enormous stencil - with diamond and floral motifs up to 1.5m tall - the mural was inspired by elements of the area's old Adelaide Fruit and Produce Exchange Markets buildings.

"The check pattern was one thing that I found on every doorstep - they had the same tiles. The floral motif is a combination of the cornices on the verandas, the corners of the stained-glass windows and the air vents," he said.

It took Stuckey and two other artists two weeks of painting for seven hours a day, on scaffolding, to complete the work.

INSIDE: Arts Scene in SA Weekend



CHALLENGE: Matt Stuckey with his art. Picture: SAM WUNDKE

# Mum's phone find a bonus for travellers

TWO million travellers could benefit after a mum discovered a way to beat Jetstar's "booking and service" fee, which can cost a family up to \$85 for a single booking.

Kellie Cetai found the loophole when she tried to book a flight for her mother on an iPhone, where there was no Mastercard debit card fee.

Had she used that card on Jetstar's full website she would have paid \$17 extra for her mum's return flight from the Gold Coast. An industry insider estimated at least two million of Jetstar's 12 million passengers in 2012-13 could have travelled fee-free had they known they about the mobile site escape route. For the 10 million without a Mastercard debit card, another consumer has a solution.

Norm Snowden beat \$34 of Tiger card surcharges by buying a prepaid Mastercard debit card from a supermarket. There was no paperwork. Rechargeable cards can also be bought from banks for less



JOHN ROLFE

than \$5, plus \$1 for loading money on to the card. There may be even wide repercussions.

The reason Jetstar does not charge a fee for mobile site bookings made with Mastercard debit card is that the free internet banking option on its main website, POLi, doesn't currently work on smartphones or tablets.

If Jetstar doesn't offer a free option on its mobile site and include the card surcharge in its advertised price because of "component pricing" provisions in the Australian Consumer Law (ACL),

Virgin has the same POLi problem. But it doesn't offer an extra free option. The ACCC, which polices the

ACL, is now probing whether Virgin is complying with the law. Virgin said it is. But consumer law experts aren't so sure.

"This is something that ought to be explored," said Resolve Litigation principal Michael Dante.

Minter Ellison partner Josh Simons said while Virgin may be able to successfully argue it is complying with the component pricing provisions because consumers can go to the full website and avoid the fee, there may be another issue.

"They need to be telling the customers that," Mr Simons said, otherwise "it may be that it is misleading and deceptive more broadly."

Jetstar declined to comment for this story. It does not even acknowledge having a card surcharge. For a family of five, return domestic flights with Jetstar bought with a Visa, Mastercard or American Express would incur a fee of \$85.

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